

Information Booth Attendant | 2019-2020

Do you love being in the Mayer Campus Center? Do you like to feel connected to campus and thrive in a bustling environment? Are you an efficient, dependable person who pays attention to detail while providing a positive customer service attitude? You just might be one of our next **Information Booth Attendants**, if:

You:

- Bring a positive attitude to your work, interactions, and communication
- Feel a sense of pride and responsibility with your role and job responsibilities
- Are even-tempered in stressful situations and are a creative problem solver with attention to detail while maintaining the bigger picture
- Have a willingness to learn and flexibility to adapt to different situations and policies as the year progresses
- Have excellent communication skills, including verbal (in person and on the phone) and written (reports, emails, notes, etc.)
- Love Tufts events and want to help more people get connected on campus

What You'll Do:

- Work with a team of other Information Booth Attendants to ensure booth coverage at assigned shifts
- Perform daily operations tasks including sales, reports, and equipment inventory
- Answer a high volume of questions about events, Tufts Tickets, campus locations, and departments
- Manage OCL equipment including ticket printer, game supplies, etc.
- Manage Mayer Campus Center Information Booth professionally and responsibly
- Communicate with professional staff and peers regularly about shifts, issues/concerns, logistics, and operations
- Attend all necessary trainings, meetings, and Professional Development Lunches

While You're Also:

- Supporting the Office for Campus Life mission and values as an ambassador of the office
- Excited to work on a close team at flexible hours from 10:30am – 9:00pm Monday through Friday

The Application Process:

- Apply between **February 20, 2019 and February 27, 2019 at 5pm** at ocl.tufts.edu or on Handshake
- Interviews to take place starting **March 6, 2019 – March 15, 2019**
- Training starts Tuesday, August 27th (on-campus residents of Fall 2019 receive early arrival)

Compensation:

- \$12.00/hour
- Professional development lunches once a month, scheduled in advance